

## **Information concerning the exercise of the right of withdrawal**

Attachment 1 A) Instructions on withdrawal - pursuant to article 49, paragraph 4,

### **Right of withdrawal**

You have the right to withdraw from the contract within 14 days, without giving any reasons.

The withdrawal period expires after 14 days from the day you or the third party indicated by you acquire physical possession of the Products.

To exercise the right of withdrawal, you must inform us at the following address: Via Nazionale 182/A, 40051 Altedo di Malalbergo (BO) – Italy, e-mail: [marketing@pluscotone.it](mailto:marketing@pluscotone.it) or telephone: +39 346 8040578 / +39 051 19873569 of your decision to withdraw from this contract through an explicit declaration (for example letter sent by post, fax or e-mail).

For this purpose, you can use the enclosed standard withdrawal form. The form is not mandatory as it is still valid to make an explicit declaration of your decision to withdraw from this contract.

To comply with the withdrawal deadline, it is sufficient for you to send the communication concerning the exercise of the right of withdrawal before the expiry of the withdrawal period.

### **Effects of withdrawal**

If you withdraw from this contract, you will be refunded for all payments made to us, including delivery costs (except for the additional costs resulting from your choice of a different type of delivery other than the least expensive standard delivery type offered by us), without undue delay and in any event within 14 days from the day on which we are informed of your decision to withdraw from this contract and we have had the goods returned.

The refund may be suspended until we receive the goods or until the consumer has provided proof of having sent back the goods, whichever occurs first.

These refunds will be made using the same payment method you used for the initial transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees as a result of such refund.

You are kindly requested to return the goods to the address PLUS COTONE srl Headquarters, Via Nazionale 182/A - 40051 Altedo di Malalbergo (BO) - Italy, without undue delay and in any case within 14 days from the day in which you communicated the right to withdraw from this contract. The deadline is respected if you send the goods before the 14-day period expires.

The direct costs of the return will be at your expense.

You are responsible for any decrease in the value of the goods resulting from the handling of the goods other than that necessary to establish the nature, characteristics and functioning of the goods. Please refer to the general terms and conditions of the contract on this point.

B. Model withdrawal form - pursuant to art. 49, paragraph 1, letter h) -

(complete and return this form only if you wish to withdraw from the contract)

- Recipient: PLUS COTONE srl Headquarters - Via Nazionale n.182/A, 40051 Altedo di Malalbergo (BO) - Italy.

e-mail: [marketing@pluscotone.it](mailto:marketing@pluscotone.it); telephone: +39 346 8040578 / +39 051 19873569

- I/we (\*) hereby notify you of the withdrawal from my/our (\*) sales contract of the following goods/services (\*) :

- Ordered on (\*)/received on (\*)

- Name(s) of the consumer(s)

- Address(es) of consumer(s)

- Signature(s) of consumer(s)

(only if this form is notified on paper)

- Date

(\*) Delete as appropriate.